

## MORTON HOUSE AND THE STABLE BLOCK IN MASHAM

### RENTAL TERMS AND CONDITIONS

Thank you for choosing to book with Morton House and The Stable Block, we look forward to welcoming you. When you make a reservation you are entering an agreement with us. Please read our terms and conditions of booking below.

#### **Prices and inclusions**

The price of the accommodation includes the following:  
electricity, gas, bed linen, bath towels, tea towels, weekly cleaning, hot water, central heating.

#### **Pets**

Well behaved pets may be permitted in The Stable Block only and strictly BY PRIOR ARRANGEMENT only. We politely request that no pets be allowed on the furniture or the carpeted areas. The garden is a shared area and for the safety of your treasured pet and the comfort of other guests the dog must not at any time be left unattended in the garden area.

#### **Cancellation and Insurance**

Once you have booked your holiday, our agreement is a legal contract and your deposit is non-refundable. If for whatever reason you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance. If we do succeed in re-letting the booking for the same rental amount, you are no longer liable for the balance and we will refund your deposit.

#### **Non-availability of Accommodation**

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

#### **Arrival**

Your accommodation will be available to you from 3pm on the day of arrival, unless otherwise arranged. Please try not to arrive earlier –we will still be busy preparing your accommodation, and won't be available to welcome you.

**Departure**

Please be ready to leave the accommodation by 11am on the day of departure, unless otherwise arranged. Please try to leave the accommodation as clean as possible. If you have made use of any further service for which payment has not been made during your holiday, we will provide you with an invoice which is payable on departure.

**Damages and Breakages**

Please take care with our property. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur so we can have an opportunity to make good and avoid inconvenience to following guests. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge if you did not report this.

**Liability**

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

**Your personal Data**

Any data collected during the course of this booking may be kept on computer and will never be given out to any third party.

**Payment Details**

For all bookings we require a deposit of 50% to confirm the booking and the balance is payable four weeks prior to arrival. We are able to accept a credit/debit card over the phone or provide our bank details for a direct deposit. We will send you an email upon receipt of your deposit confirming your booking and letting you know what the outstanding balance is and when it is payable.

We look forward to welcoming you at Morton House and The Stable Block.