

MORTON HOUSE AND THE STABLE BLOCK IN MASHAM

RENTAL TERMS AND CONDITIONS

Thank you for choosing to book with Morton House and The Stable Block, we look forward to welcoming you. When you make a reservation you are entering an agreement with us. Please read our terms and conditions of booking below.

You cannot allow more people to stay in the Property than expressly authorised, nor can you change the makeup of the party during your stay in the Property, nor can you take your pet into the Property unless it has been arranged in advance and it is shown on your confirmation.

Prices and inclusions

The price of the accommodation includes the following:
electricity, gas, bed linen, bath towels, tea towels, weekly cleaning, hot water, central heating.

Payment Details

For all bookings we require a deposit of 50% to confirm the booking and the balance is payable the first of the month prior to the month of arrival. From time to time we do offer special promotional rates and discounts. When we offer a 'special' rate we request full payment on confirmation of booking.

We prefer payment direct to our account and are able to provide our bank details upon confirmation. Or you can send us a cheque made payable to 'Masham Holiday Let'. If you prefer to pay by debit/credit card we can invoice you through Paypal (there may be a fee for this service).

Upon receipt of your deposit we will send you an email confirming your booking and letting you know what the outstanding balance is and when it is payable.

Cancellation and Insurance

Once you have booked your holiday, our agreement is a legal contract and your deposit is non-refundable. If for whatever reason you cannot take your holiday and the booking cannot be re-let, you are still liable to pay for the booking in full, even if we have not yet received your balance. If we do succeed in re-letting the booking for the same rental amount, you are no longer liable for the balance and we will refund your deposit.

Arrival

Your accommodation will be available to you from 3pm on the day of arrival, unless otherwise arranged. Please try not to arrive earlier –we will still be busy preparing your accommodation, and won't be available to welcome you.

Departure

Please be ready to leave the accommodation by 10am on the day of departure, unless otherwise arranged. Please try to leave the accommodation as clean and tidy as possible. If you have made use of any further service for which payment has not been made during your holiday, we will provide you with an invoice which is payable on departure.

Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Damages and Breakages

Please take care with our property. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur so we can have an opportunity to make good and avoid inconvenience to following guests. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge if you did not report this.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Your personal Data

Any data collected during the course of this booking may be kept on computer and will never be given out to any third party. We may from time to time contact you with special offers or late availability. Please let us know if you would like to opt out of these communications.

Smoking

This property is strictly non-smoking, although smoking is permitted in the garden. We would kindly ask that all used smoking materials are disposed of properly.

Pets

Well behaved pets may be permitted in The Stable Block only and strictly BY PRIOR ARRANGEMENT only. Where pets have been accepted we would kindly ask if they could remain downstairs and avoid being on the furniture. We would also ask that they are not left alone in the Property. The garden is a shared area and for the safety of your treasured pet and the comfort of other guests the pet must not at any time be left unattended in the garden area.

We look forward to welcoming you at Morton House and The Stable Block